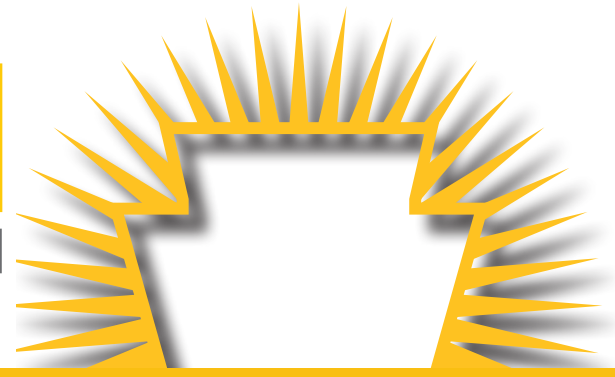


# PACAH

Pennsylvania Coalition of Affiliated  
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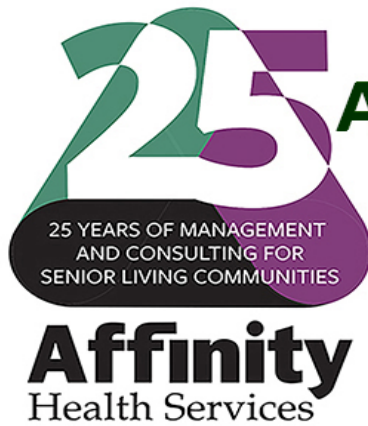


# 2022

# FALL CONFERENCE

September 27 - 29th

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TIMES  
DON'T LAST  
TOUGH  
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**Superheroes...Angels...Warriors... we will never forget what they did for us. ”**

-Paula Lussi, RN DON



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Vicki Esoldo Javens, President/Owner  
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# Welcome from PACAH's Executive Director

Dear PACAH members and conference attendees –

**W**elcome to PACAH's 2022 Fall Conference. We are excited to announce that we are finally back to full in-person capacity. At the same time, we are continuing to incorporate our live streaming option so we can offer a wide array of options for people to attend.

It seems like we continue to discuss evolution with how we operate as an organization and how members care for their residents. While many of the regulations around infection control are steady, we continue to see little tweaks in how operations are conducted. We expect this to continue soon as we finally have a chance to spend time evaluating the smaller details. This is true for PACAH as well as for our members. Nevertheless, our goal has never changed: provide every PACAH member with the knowledge and resources to understand how to climb out of COVID-19 in a better structure and management than pre-COVID-19.

Changes are on the horizon. New payment systems are going to be implemented. Infection control and emergency preparedness are going to be points of emphasis for years to come. All these issues will stay at the forefront of our work for several years, all the while watching to ensure outbreaks don't increase and better resident care is progressing. PACAH will continue to provide the information and advocacy facilities need to ensure that you are receiving the tools need.

As we move into 2023, I want to, again, express my deepest gratitude towards all the work PACAH members have done since I have joined PACAH. All I have known is PACAH during the COVID-19 pandemic, so I hope 2023 brings so normalcy in a time that is so pivotal to the long-term care community.

Along with our President, Andrew Naugle, Executive Board, and Kim, I want to thank everyone for making this conference possible.



Chase Cannon  
Executive Director, PACAH





As a post-acute provider, Advantage provides contract therapy to seniors in skilled nursing facilities, along with home health and hospice services to individuals in SNF, ALF, IL or in their personal residence. Advantage is a market leader in Pennsylvania secondary to our "patient-first" culture as well as our commitment to superior clinical outcomes. Our clinicians are committed to the Advantage motto; "You Deserve to Get Better: Better Service, Better Quality, Better Results". Whether you are a patient, an employee, or our customer, our mission is to ensure " You Deserve to Get Better".

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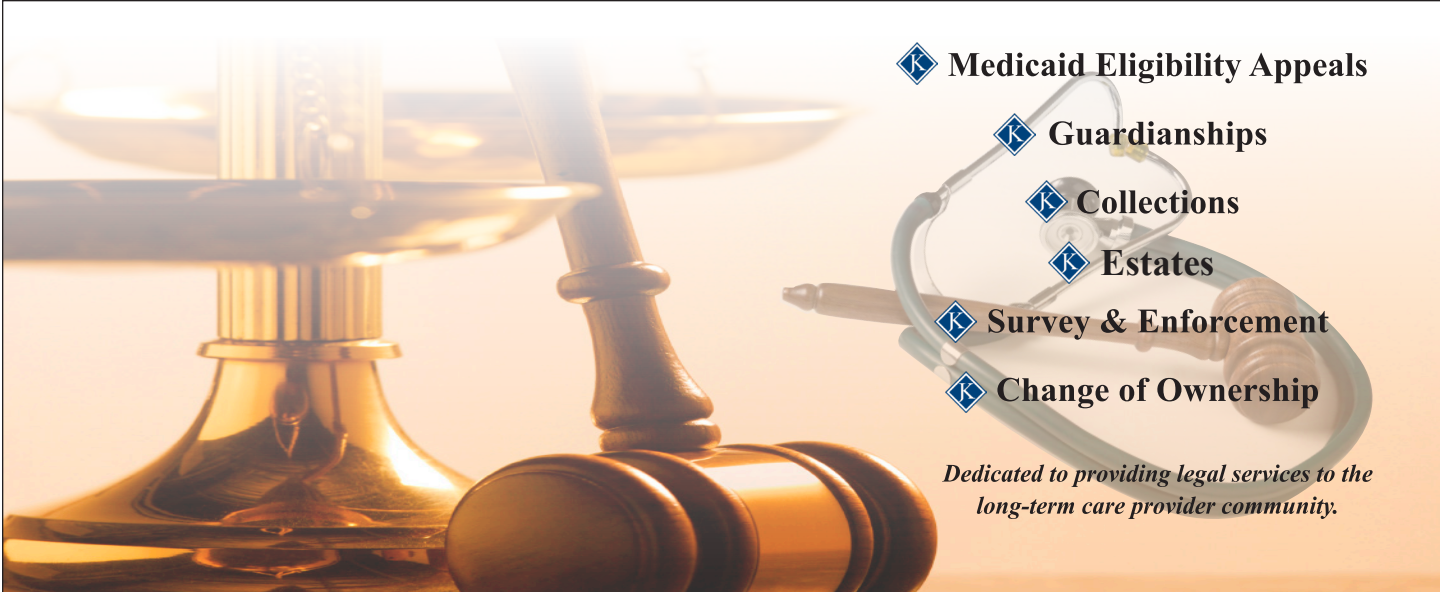
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## Affinity Health Services - Welcome Reception

*affinityhealthservices.net*  
Denise McQuown-Hatter  
NHA, President and CEO  
(877) 311-0110  
*dmh@affinityhealthservices.net*



*Senior Community Management  
and Consulting Services*

Affinity Health Services was formed to provide comprehensive management services for senior living providers. Today, we provide a continuum of services that includes both comprehensive management and consulting and advisory services to senior living communities. Our mission is to share our affinity for providing consulting and management by customizing services while achieving balance between care and financial stability.

## Premier Therapy, LLC - Hotel Room Key Cards

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Scott M. Slipko  
Business Development Manager  
(724) 417-8840  
*sslipko@embracepremier.com*



Premier Therapy is a privately owned therapy services provider who has delivered rehabilitation care for over 20 years in senior living communities, including long-term care, short-term rehab, outpatient, assisted living and home health settings. We provide the therapy professionals, strategic management teams, and leadership needed for your rehab departments to excel while demonstrating a passion for enhancing the quality of life for our residents/patients.

## PELICAN Insurance, RRG - PELICAN Training, Lunch, Conference Break

*pacounties.org/insurance/pelican*  
Andrew C. Smith  
Risk Control Specialist/PELICAN Marketing Specialist  
(717) 736-4769  
*asmith@pacounties.org*



PELICAN Insurance is a risk retentions group (RRG) based out of Vermont and is a sponsored program of PACAH. PELICAN provides general liability and professional liability insurance coverage to all nursing homes in Pennsylvania and Maryland. PELICAN offers dedicated and personal risk control and claims representatives who are focused on providing excellent customer services to PELICAN members.

## Advantage - Conference Name Badges

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Amy Hancock, OT  
President/CEO and Co-Owner  
(844) 275-2205  
*ahancock@feeltheadvantage.com*



The consultants, practitioners, and health care providers at Advantage work together to achieve one mission: to help people get healthier and achieve independence to improve their quality of life. AdvantageCare Rehabilitation, Advantage Home Health Services, and Care Coordination Management comprise the Advantage group of companies, which deliver contract health care, nursing, therapy, and social services to patients.



# PACAH 2022 FALL CONFERENCE SPONSORS

## CHR Consulting Services, Inc. - CEU Tracking

[chrconsultingservices.org](http://chrconsultingservices.org)

Tricia Whaley

Senior Director Provider Relations

(267) 965-1010

[twhaley@chrmail.org](mailto:twhaley@chrmail.org)



We serve a wide range of not-for-profit, county and for-profit elder care communities. We are the region's "go to" experts on timely trends and developments in this rapidly changing industry. But most of all, we have never wavered from our goal of helping providers deliver exceptional care, one person at a time. Our clients include long-term and personal care facilities as well as assisted living homes and residential retirement communities.

## Kennedy, PC Law Offices - Conference Registration

[kennedypc.net](http://kennedypc.net)

John N. Kennedy, Esq.

President & CEO

(717) 233-7100

[jkennedy@kennedypc.net](mailto:jkennedy@kennedypc.net)



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Long-term care facilities face unique legal challenges. At Kennedy, PC Law Offices, this is our primary area of practice, and our specialization affords us considerable resources to employ on your behalf. No matter the scope of the issue that your organization is confronting, our team is prepared to assist you. As a provider of long-term care, you have two priorities: the success of your organization and the well-being of your patients.

An aerial photograph of a city at sunrise. The sun is low on the horizon, creating a golden glow over the city and surrounding hills. The city buildings are visible in the foreground, and the hills are in the background.


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- Affiliation with the County Commissioners Association of Pennsylvania (CCAP), giving members an instant lobbying influence unparalleled by other associations
- An association seat on CCAP's Human Services Committee and commissioner liaisons to PACAH, providing policy support from local elected officials
- One "FREE Call" with expert legal counsel plus follow-up reduced legal services
- Opportunity to sit on PACAH's committees
- Regular email and newsletter updates on issues impacting long-term care for an unlimited number of staff
- Access to PACAH Listserv to discuss issues with fellow members
- FREE webinars with CEUs
- Regional meetings to discuss issues with members
- Discounted registration fees to PACAH's two yearly statewide conferences, offering NHA, PC, RC/AL, Fiscal, Nursing and Dietary credits and the opportunity to network and learn from premier experts in the healthcare and long-term care industry
- FREE quarterly fiscal staff meetings with OLTL staff
- And more!

### **CONTACT**

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Pennsylvania Coalition of Affiliated  
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2022

# Fall Conference

... AT A GLANCE

## TUESDAY, SEPTEMBER 27TH

10 a.m. - noon	PACAH Executive Board Meeting (Private)
11 a.m. - 4 p.m.	Registration
1 - 4:15 p.m.	PELICAN Training - The Active Shooter in the LTC Facility: Planning for...Responding to...Recovering from the Unthinkable
2:30 p.m.	Afternoon Snack Break
2 p.m. - 4 p.m.	Fiscal Management Committee Meeting (Private)
5 - 7 p.m.	Welcome Reception

## WEDNESDAY, SEPTEMBER 28TH

7 - 8 a.m.	Continental Breakfast
7:30 a.m. - 4 p.m.	Registration
8 - 9 a.m.	Keynote Speaker - Kay Frances - The Funny Thing About Stress
9:30 - 10:30 a.m.	Key Foundational Systems for Clinical Success
9:30 - 10:30 a.m.	Employment and Labor Law: A Year in Review
10:30 a.m.	Morning Snack Break
10:45 - 11:45 a.m.	PDPM Reimbursement - Leaving no Stone Unturned
10:45 - 11:45 a.m.	When Life Safety Arrives: A Guide to a Successful Survey and Dealing with Local Code Officials
noon - 1 p.m.	Lunch
1:15 - 2:15 p.m.	PA Department of Health Update



- 2:30 - 3:30 p.m.      Bed Exceptions, Transfers, and Replacements - Legal and Operational Issues Relating to SNF Expansion, Right-Sizing and Reconfigurations
- 2:30 - 3:30 p.m.      Hot Employment Topics for Long-Term Care Providers in 2022 and 2023
- 3:30 p.m.              Afternoon Snack Break
- 3:45 - 4:45 p.m.      Are You Ready for the 21st Century Cures Act?
- 3:45 - 4:45 p.m.      Clear Concise Communication to Improve Outcomes

## THURSDAY, SEPTEMBER 29TH

- 7:30 a.m. - 11 a.m.      Registration
- 7 a.m. - 8 a.m.        Breakfast
- 8 - 9 a.m.              PACAH Business Meeting
- 9:15 - 10:15 a.m.      Preparing for New Enforcement Issues
- 10:15 a.m.             Morning Snack Break
- 10:30 - 11:30 a.m.      Fiscal Officers Group Meeting/Office of Long-Term Living Update

Full Conference agenda begins on page 14



Pennsylvania Coalition of Affiliated  
Healthcare & Living Communities

# 2022 FALL CONFERENCE AGENDA

## CREDIT APPROVAL NOTICE

This program has been approved for Continuing Education for 12 total participant hours by NAB/NCERS Approval #20230926-16-A86979-IN - In-Person Learning

This program has been approved for Continuing Education for 12 total participant hours by NAB/NCERS Approval #20230926-16-A87066-DL - Distance Learning

PACAH is an approved provider through the Department of Human Services Bureau of Human Services Licensing. Total CEUs available: 4

This program offers 16 total credit hours fulfilling the requirements of the Pennsylvania State Board of Nursing. (12 maximum available)

PACAH is registered with the Pennsylvania State Board of Accountancy and is approved for 4 total credit hours.

This program has been approved for continuing education (CE) hours by the Certifying Board for Dietary Managers for 16 CE Hours. Approval number 167097 - 13 General; 3 Sanitation (12 maximum available)

## CEU LEGEND

NHA - Nursing Home Administrators	RN - Nursing
RC/AL - Assisted Living Administrators	CPE - Fiscal
PC - Personal Care Home Administrators	CBDM - Dietary

## CERTIFICATES OF ATTENDANCE

### **Certificate of Attendance Review**

Per NAB/NCers guidelines, PACAH is required to upload all CEUs earned by attendees to their CE Registry within thirty (30) days post-conference. An email will be sent to all attendees by October 20, 2022. IT IS VERY IMPORTANT that you read this email, download your certificate of attendance, and contact Kim Deline by the deadline noted in the email with any revisions to your certificate of attendance.

NAB/NCers CEUs will be uploaded to the registry per NAB/NCers guideline by October 27, 2022. After CEUs are uploaded to the CE Registry, corrections CANNOT be made.

### **Virtual Attendance Confirmation**

In order to earn CEUs, it is required that you are present for 100% of the sessions you virtually attend. On Friday, September 30, 2022, you will receive a link to an online form. This form confirms the sessions that you attended and acts as a promissory that you were present and paying attention for the full duration of each session attended.

Exceptions to the rule do permit restroom breaks, or a brief phone call, as emergencies do happen in LTC.

The results of this form will act as a confirmation of sessions that you attended and will be compared with the results we receive via our live streaming platform.

## SPEAKER & CONFERENCE EVALUATION

Online evaluation forms will be sent via email post-conference. Please take a moment to complete this evaluation. Accredited continuing education organizations require a completed evaluation. These evaluations also help PACAH improve our conference process and educational sessions.

## TUESDAY, SEPTEMBER 27TH

### **PACAH EXECUTIVE BOARD MEETING AND LUNCH (PRIVATE)**

10 a.m. - noon

Bridgeport Board Room

### **REGISTRATION**

11 a.m. - 4 p.m.

Pre-Governor Board Room

### **GENERAL SESSION - PELICAN TRAINING - "THE ACTIVE SHOOTER IN THE LTC FACILITY: PLANNING FOR... RESPONDING TO...RECOVERING FROM THE UNTHINKABLE" - SPONSORED BY PELICAN INSURANCE, RRG**

1 - 4:15 p.m.

NHA – 3 (eligible for Pennsylvania NHA Board Emergency Preparedness-Specific CEUs)

RC/AL - 3

PC - 3

RN – 3

CBDM - 3

Lancaster Ballroom

The recent tragedy in Uvalde, TX reminds us that the risk of an active shooter remains real, and facilities must be prepared to respond. This Sorensen, Wilder & Associates program has been recognized as the "model program" for LTC facilities across the nation and has been endorsed by Argentum and The Joint Commission.

*Steve Wilder, BA, CHSP, STS, COO*

*Sorensen Wilder & Associates*

### **AFTERNOON BREAK - SPONSORED BY PELICAN INSURANCE, RRG**

2:30 - 3:30 p.m.

Prefunction Lancaster

### **FISCAL MANAGEMENT COMMITTEE MEETING (PRIVATE)**

2 - 4 p.m.

Bridgeport Boardroom

### **WELCOME RECEPTION - SPONSORED BY AFFINITY HEALTH SERVICES**

5 - 7 p.m.

Metropolitan Room

## WEDNESDAY, SEPTEMBER 28TH

### **CONTINENTAL BREAKFAST**

7 - 8 a.m.

Prefunction Lancaster

### **REGISTRATION**

7:30 a.m. - 4 p.m.

Pre-Governor Board Room

### **GENERAL SESSION - KEYNOTE, KAY FRANCES - "THE FUNNY THING ABOUT STRESS"**

8 - 9 a.m.

NHA – 1

RC/AL - 1

PC - 1

RN – 1

CBDM - 1

Lancaster Ballroom

We all know that we should manage our stress for peak performance in all areas of our lives, but we don't necessarily know why or how. It's Kay Frances to the STRESS-cue!

In the frenzied world of long-term care, folks need to be reminded of the importance of managing their stress, embracing change and maintaining a positive attitude for peak performance and success in all areas of their lives. The so called "little things" in life can become cumulative if we don't stop them in their tracks. We need to manage our stress before it manages us!

We also need to remember that change is an inevitable part of life, but how we choose to view it is up to us!

Kay is never far from her roots as a professional standup comedian, so prepare to laugh while you learn without straining your brain!

*Kay Frances, MBA, BS Health & Education, CSP*



### **BREAKOUT SESSION - "KEY FOUNDATIONS FOR CLINICAL SUCCESS"**

9:30 - 10:30 a.m.

NHA – 1

RC/AL - 1

RN – 1

CBDM - 1

**Bridgeport Boardroom**

In this session, we will review key foundational systems to monitor clinical systems and quality outcomes thru the Quality Assurance and Performance Improvement (QAPI) process. The processes, structures and framework reviewed will enable participants to build a quality monitoring program to: mitigate risk, initiate and monitor process improvement initiatives and allow for ongoing quality monitoring.

*Angela M. Huffman, RN, WCC  
Vice President Clinical Services  
Affinity Health Services*

### **BREAKOUT SESSION - "EMPLOYMENT AND LABOR LAW: A YEAR IN REVIEW"**

9:30 - 10:30 a.m.

NHA – 1

RC/AL - 1

PC - 1

RN – 1

CBDM - 1

**Brady Boardroom**

Employers in the aging services field face the same issues confronted by other private employers while simultaneously being responsible for compliance with a whole host of regulations and other employment issues specific to their industry.

Whether session participants are part of a large or small human resources department, vice president or a generalist, they will be advised about recent developments in employment and labor law, including COVID issues, the Family Medical and Leave Act, Title VII discrimination cases, National Labor Relations Board activity, social media issues, privacy issues and medical marijuana.

Other areas of emphasis will include litigation settlements and strategies to avoid protracted litigation.

Presenters will draw on their experience by sharing real life examples and hypothetical scenarios to help participants understand how various employment and labor laws apply to their employers.

Participants will learn best practices under employment and labor laws, rules, regulations, and court decisions to successfully avoid legal mistakes and the potential for litigation.

Context will be provided by updated legal authority which can be used to the employer's advantage in litigation before the



Pennsylvania Human Relations Commission, the U.S. Equal Employment Opportunity Commission, and the state and federal courts. Depending on the introduction of rules, regulations, legislation, and court rulings between now and September 2022, this session will also address other "update issues" in state, federal and local law as they apply to labor and employment issues.

*Glenn R. Davis, Esq.  
Latsha Davis & Marshall, P.C.*

*Andrew P. Dollman, Esq.  
Latsha Davis & Marshall, P.C.*

## **MORNING SNACK BREAK**

10:30 a.m.

**Prefunction Lancaster**

## **BREAKOUT SESSION - "PDPM REIMBURSEMENT – LEAVING NO STONE UNTURNED"**

10:45 - 11:45 a.m.

NHA – 1

RC/AL - 1

RN – 1

CPE - 1

CBDM - 1

**Bridgeport Boardroom**

The Proposed Rule upcoming changes of 3.9% parity adjustment will be finalized during Q3 2022. The Patient Driven Payment Model (PDPM) captures all patients' conditions, so not surprising that nursing, SLP and non-therapy ancillary would increase under the model. Patients are requiring greater care with the COVID-19 pandemic.

This session will focus on the maximization of PDPM reimbursement and clinical outcomes for patients receiving skilled nursing and therapy care in the post-acute care arena. This process is initiated with the referral process from the hospital and accurate identification of the I0020B diagnosis at time of admission. Timely intervention by the interdisciplinary team and collaboration with the Minimum Data Set (MDS) completion.

Objectives:

- Maximize clinical outcomes and reimbursement under PDPM
- Enhance collaboration with PT/OT/ST for section C, D, GG, and K on the MDS
- Accurate identification of the I0020B diagnosis and reason for the skilled admission to the skilled nursing facility
- Review of the non-case mix conditions and collaboration to capture all services provided during the skilled stay

*Tricia Whaley  
Senior Director Provider Relations  
CHR Consulting Services, Inc.*

*Susan Murtha  
Area Manager  
Trinity Rehab Services*

## **BREAKOUT SESSION - "WHEN LIFE SAFETY ARRIVES: A GUIDE TO A SUCCESSFUL SURVEY AND DEALING WITH LOCAL CODE OFFICIALS"**

10:45 - 11:45 a.m.

NHA – 1

RC/AL - 1

RN – 1

CBDM - 1

**Brady Boardroom**

Too often the Life Safety survey is mirrored in complex code issues that present challenges that can cause inaccurate correction response leading to continued deficient practice. This one-hour session will prepare you to inform your staff how to work through the on-site inspection and answer the deficiency with accuracy. This session is a guide to knowing your local municipal codes regarding licensure, health, zoning, building permits.

Thomas N. Micozzie  
Principal  
Project Development Resources

Per Diem Borough Manager  
Clifton Heights Borough

**LUNCH - SPONSORED BY PELICAN INSURANCE, RRG**

noon - 1 p.m.  
Gettysburg Ballroom

**GENERAL SESSION - "PENNSYLVANIA DEPARTMENT OF HEALTH UPDATE"**

1:15 - 2:15 p.m.  
NHA - 1  
RC/AL - 1  
RN - 1  
CBDM - 1  
Lancaster Ballroom

Susan Williamson, Director of the Division of Nursing Care Facilities, will provide timely information on the operations of her department as it relates to surveys and licensing. She will discuss updates and statistical data on Pennsylvania's nursing facilities, new emphasis from the federal government, and other issues, impacting nursing facilities from the perspective of licensing and surveys.

Charlie Schlegel, Director of the Division of Safety Inspection, will also provide updates on critical life-safety issues.

*Charles Schlegel, Director, Division of Safety Inspection  
Pennsylvania Department of Health, Division of Long-Term Care*

*Susan Williamson, Director, Division of Nursing Care Facilities  
Pennsylvania Department of Health, Division of Long-Term Care*

**BREAKOUT SESSION - "BED EXCEPTIONS, TRANSFERS, AND REPLACEMENTS - LEGAL AND OPERATIONAL ISSUES RELATING TO SNF EXPANSION, RIGHT-SIZING, AND RECONFIGURATIONS"**

2:30 - 3:30 p.m.  
NHA - 1  
RC/AL - 1  
RN - 1  
CBDM - 1  
Bridgeport Boardroom

In the wake of the COVID-19 pandemic, providers are reviewing the institutional footprint of their operations, to determine the "right size" facility to maintain. Medicaid-participating organizations seeking to replace, renovate or increase the bed complement of their nursing facilities, or to transfer beds with other providers, must receive pre-approval from the Department of Human Services to do so. This session will address the regulatory requirements that must be satisfied in order to receive approval and will discuss the operational challenges posed by the regulations.

*David C. Marshall, Esq.  
Managing Shareholder  
Latsha Davis & Marshall, P.C.*

**BREAKOUT SESSION - "HOT EMPLOYMENT TOPICS FOR LONG-TERM CARE PROVIDERS IN 2022 AND 2023"**

2:30 - 3:30 p.m.  
NHA - 1  
RC/AL - 1  
PC - 1  
RN - 1  
CBDM - 1  
Brady Boardroom

### **The Perils Involved in “Outsourcing” Resident Care**

Independent contractors in both residential care and the home healthcare industry are increasingly challenging their designation as contractors and asserting they should be treated as employees. Recently, numerous class action lawsuits have been filed, asserting their right to overtime pay and related employee benefits. Employers who outsource care urgently need to review their management, documentation and employment practices to take the appropriate steps to protect their organizations and make sure their relationship with contractors fall within the legal parameters.

Objective: Participants will be able to identify the potential pitfalls involved in outsourcing resident care, learn about how to manage this relationship, and work to limit employer liability.

### **Handling Vaccine Accommodation Requests**

While 2021 is behind us, the lasting and ongoing effects of the pandemic on workplace safety, hiring, employee productivity, and HR compliance remain. Employers continue to be faced with requests for accommodation with respect to the COVID-19 vaccine and boosters, and forced to juggle staffing constraints, resident safety and employee concerns. Employers need to be aware of their rights and obligations with respect to evaluating accommodation requests and the overall impact on the workplace.

Objective: Participants will be provided with direction as to evaluating workplace accommodation requests in order to both protect the safety and rights of their employees and residents in this challenging environment.

*Stephen J. Fleury, Jr., Esq.*  
*Senior Counsel*  
*Saxton & Stump*

*Richard L. Hackman, Esq.*  
*Shareholder, Chair – Labor and Employment Group*  
*Saxton & Stump*

### **BREAKOUT SESSION - “ARE YOU READY FOR THE 21ST CENTURY CURES ACT?”**

**3:45 - 4:45 p.m**

**NHA - 1**

**RC/AL - 1**

**PC - 1**

**RN - 1**

**CPE - 1**

**CBDM - 1**

**Bridgeport Boardroom**

The Information Blocking Rule was introduced as part a healthcare innovation law enacted in December 2016. The related rules promote health information interoperability and prohibit information blocking by “actors.” The rule puts residents in charge of their health care and records which is at the center of the Centers for Medicare & Medicaid Services’ (CMS’s) and Pennsylvania’s work toward a value-based healthcare system.

The final rules promote innovation in healthcare technology to deliver better information, more conveniently, to patients, clinicians and payers. It also promotes transparency by providing opportunities for the healthcare consumer to regain visibility in the services, quality, and costs of healthcare. In essence, the rule is “anti-blocking” of information by giving residents and their providers secure access to health information and promoting access to all of their electronic health information (EHI).

This rule is not replacing the privacy rule, which addresses access to both electronic and paper-based protected health information.

The focus of this presentation is on compliance with the information blocking section and ensuring authorized access to EHI, particularly for those in skilled nursing facilities.

*Cynthia A. Haines, Esq.*  
*Principal, Health Care Practice Group*  
*Co-Chair, Information Privacy & Security Practice Group*  
*Post & Shell, P.C.*

## **BREAKOUT SESSION - "CLEAR CONCISE COMMUNICATION TO IMPROVE OUTCOMES"**

3:45 - 4:45 p.m.

NHA - 1

RC/AL - 1

RN - 1

CBDM - 1

Brady Boardroom

In this era of constant change, interruptions, and sensory deprivation, it is critical that messages are conveyed and understood at all levels. The effectiveness of message reception directly impacts activity in the healthcare setting and affects outcome quality. Communication is only effective when both the sender and receiver reach a clear and mutual understanding of the information being exchanged. To achieve this, the message needs to be thoughtfully delivered and packaged. If it's verbal communication, your tone and body language can either impair or enhance its clarity. If it's written, the format of the document and consistency in style can have the same effect. In this session, we will explore all levels of effective exchange including family, employee, and patient communication. Communication systems affect nearly every aspect of a facility's operations. We will focus on four of the most important ones; patient care/outcomes, readmission rates, family experience, and work culture. A focus on common pitfalls as well as ways to avoid them through effective policy and best practices will be reviewed.

Objectives:

- Define ways in which poor communication affects all levels of facility performance
- Define common pitfalls and barriers that could lead to poor patient, family, and facility outcomes
- Describe at least three effective programs and strategies that work to promote effective concise communication and outcomes

*Heather Meadows, CCC/SLP/CDP*

*Director of Operations*

*Premier Therapy, LLC*

*Julie Bellucci, MS, CCC-SLP*

*Director of Clinical Development*

*Premier Therapy, LLC*

## **THURSDAY, SEPTEMBER 29TH**

### **REGISTRATION**

7:30 - 11 a.m.

Governor Boardroom

### **BREAKFAST**

7 - 8 a.m.

Gettysburg Ballroom

### **GENERAL SESSION - "PACAH BUSINESS MEETING"**

8 - 9 a.m.

NHA - 1

RC/AL - 1

RN - 1

CBDM - 1

Lancaster Ballroom

PACAH's executive director will update members on current policy, regulatory and legislative issues impacting long-term care facilities. These updates will include information on funding, IGT, Community HealthChoices, COVID-19, and other pertinent issues.

*Chase Cannon*

*Executive Director*

*Pennsylvania Coalition of Affiliated Healthcare & Living Communities (PACAH)*

## **GENERAL SESSION - "PREPARING FOR NEW ENFORCEMENT ISSUES"**

9:15 - 10:15 a.m.

NHA - 1

RC/AL - 1

RN - 1

CBDM - 1

Lancaster Ballroom

This session will explore new enforcement developments at the federal, state and local levels. We will discuss Office of Inspector General (OIG) and Department of Justice (DOJ) initiatives and what you can do to prepare staff in the event there is the dreaded "knock on the door."

We will also consider new guidance from the Centers for Medicare & Medicaid Services (CMS) and the anticipated release of the updated Department of Health regulations concerning survey enforcement and interpretive guidelines. Attendees will be encouraged to discuss best practices and techniques.

*Paula G. Sanders, Esq.*

*Principal*

*Chair, Health Care Practice Group*

*Post & Schell, P.C.*

## **MORNING SNACK BREAK - SPONSORED BY PELICAN INSURANCE, RRG**

10:15 a.m.

Prefunction Lancaster

## **GENERAL SESSION - "FISCAL OFFICERS GROUP MEETING/OFFICE OF LONG-TERM LIVING UPDATE"**

10:30 - 11:30 a.m.

NHA - 1

RC/AL - 1

RN - 1

CPE - 1

CBDM - 1

Lancaster Ballroom

The Department of Human Services' (DHS) Office of Long-Term Living (OLTL) staff will report on current initiatives. The discussion will include implementation throughout the state, any ongoing issues, payment of claims, and answer any questions from attendees. Other initiatives being undertaken by OLTL and DHS will also be discussed as well as the current budget.

*Jamie Buchenaur,*

*Deputy Secretary*

*PA Department of Human Services, Office of Long-Term Living*

*Daniel Sharar*

*Director, Bureau of Finance*

*PA Department of Human Services, Office of Long-Term Living*

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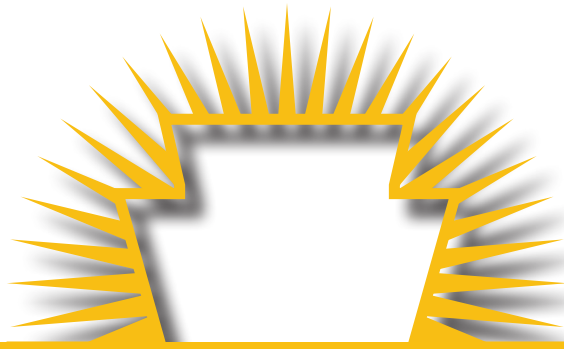


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