#### DRIVING VALUE-BASED POST-ACUTE COLLABORATIVE SOLUTIONS





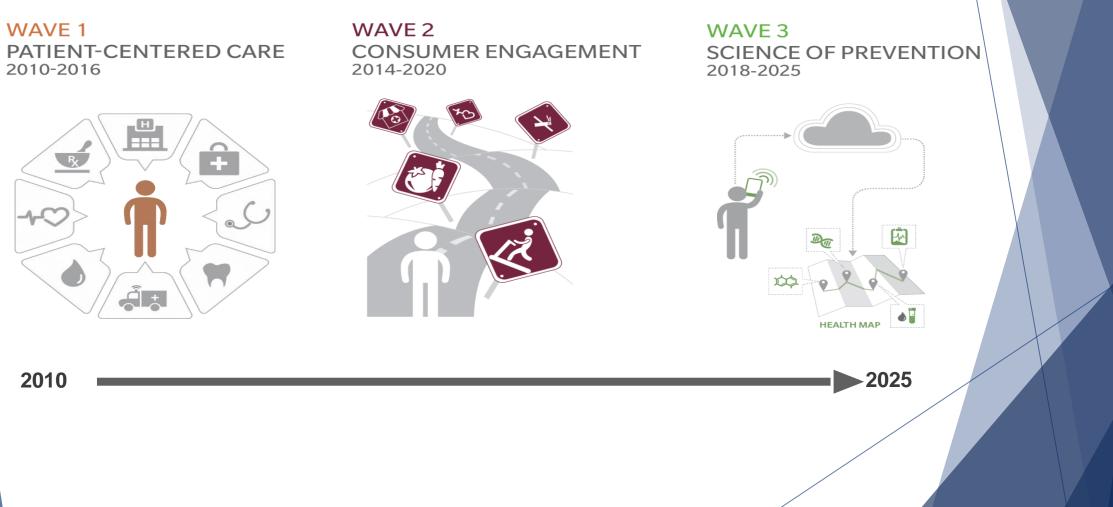
Amy Hancock, CEO Presented to: CPERI April 16, 2018

# **Cross-Continuum "Road-Mapping"**

- Post-acute partners are beginning to utilize tools to identify new trends, new opportunities and establish partnerships
- ► We will discuss how executives are developing their post-acute strategies, creating their own care-continuum and designing a full scope of care delivery
- As leaders our mindset needs to be of "thinking outside of the box" in order to develop innovative post-acute solutions



#### THREE TRANSFORMATIONAL WAVES RESHAPING HEALTHCARE



© Oliver Wyman

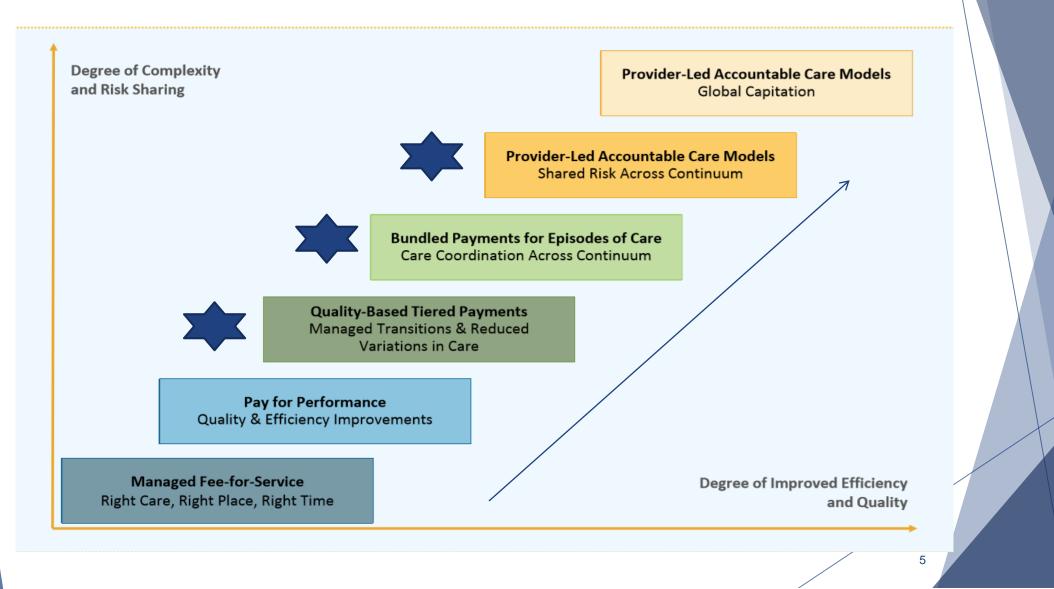
#### **Disruption of the Status Quo**

#### ► Where are we?

- Value-based purchasing increasing focus
- Medicare is moving toward value-based APMs
- Other stake holders now involved
- SNF and MDs currently in transformation



#### **Continuum of Payment Reform**



Source: Adapted from Healthcare Financial Management Association (HFMA) - Kentucky, "The Essence of Accountable Care," Numerof, January 24, 2013



 Alignment of public and private payers to adopt the same goal of moving toward value-based APMs

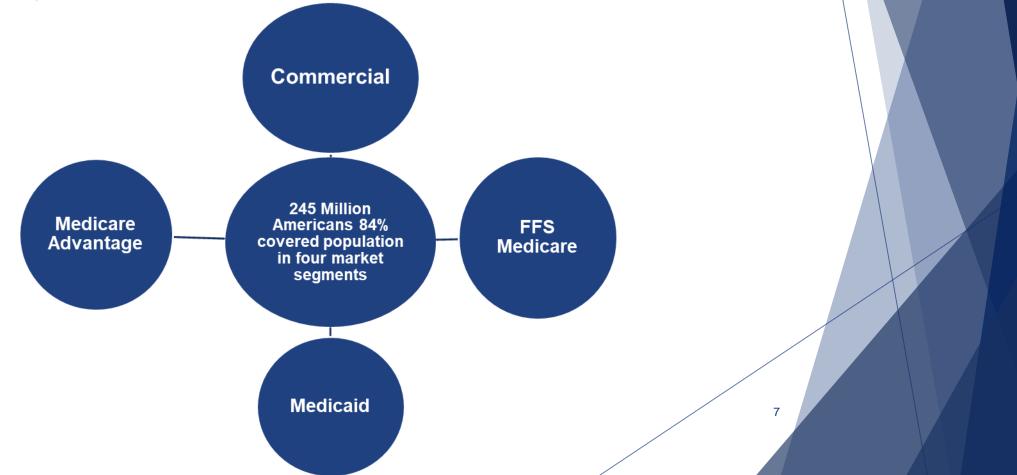


Figure 1: APM Framework (At-a-Glance)

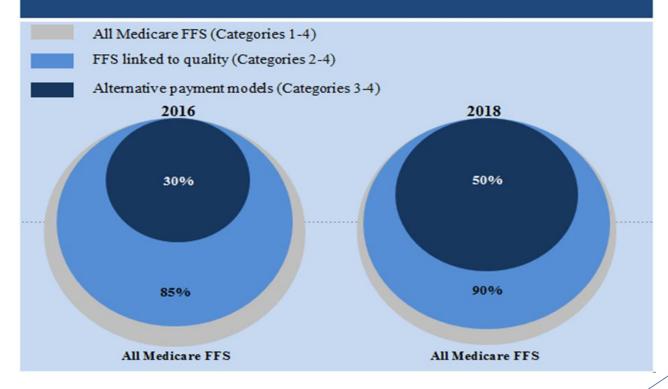
		Population-Bas	ed Accountability –
\$	P		(†
Category 1	Category 2	Category 3 APMs Built on	Category 4
No Link to Quality & Value	Link to Quality & Value	Fee-for-Service Architecture	Payment

8

Source: Alternative Payment Model (APM) Framework and Progress Tracking Work Group

#### Game Changer # 1 Alternative Payment Models Paying providers for value, not volume

Target percentage of Medicare FFS payments linked to quality and alternative payment models in 2016 and 2018



#### Health Care Payment Learning & Action Network (LAN)

Captures 2016 health care spending

 of health care dollars in Category 1 (i.e. traditional FFS or other legacy payments not linked to quality)

28%

29%

43%

Of health care dollars in a composite of Category 2 ( a portion of payments related to quality i.e. VBP, MD quality measures, readmission reduction program)

Of health care dollars in a composite of Categories 3 and 4 ( i.e. shared savings, shared risk, bundled payments or population based payments)

# Pre MACRA Goals

#### Medicare Fee-for-Service



Medicare payments are tied to quality or value through alternative payment models (categories 3-4) by the end of 2016, and 50% by the end of 2018

GOAL 2:



#### STAKEHOLDERS:

Consumers | Businesses Payers | Providers State Partners

Set internal goals for HHS

Medicare fee-for-service payments are tied to quality or value (categories 2-4) by the end of 2016, and 90% by the end of 2018



Invite private sector payers to match or exceeed HHS goals

- 50% of the largest commercial plans medical spend are going to APM
- Anthem Blue Cross has started value-based contracting- which currently represents approximately 45% of the company's medical spending and the goal is to achieve 75% by the end of the decade



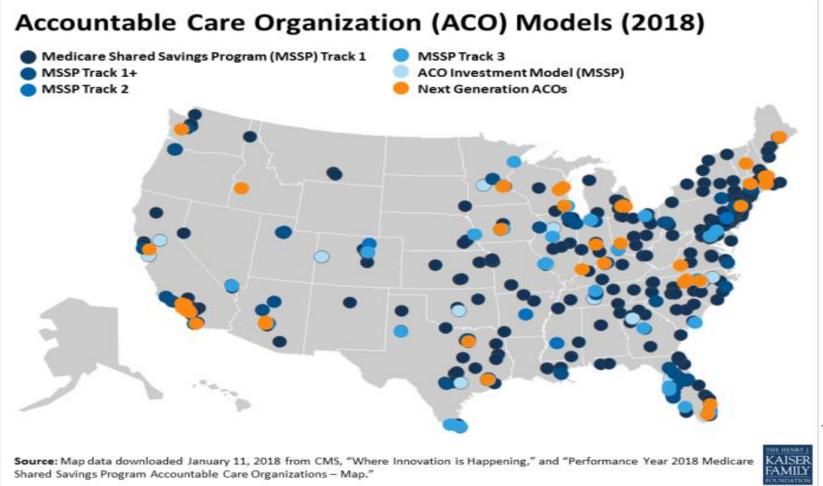
- Greater interest in post-acute solutions
- Increased shared-risk contracting
- Possible greater competition for market share between acute and post-acute care

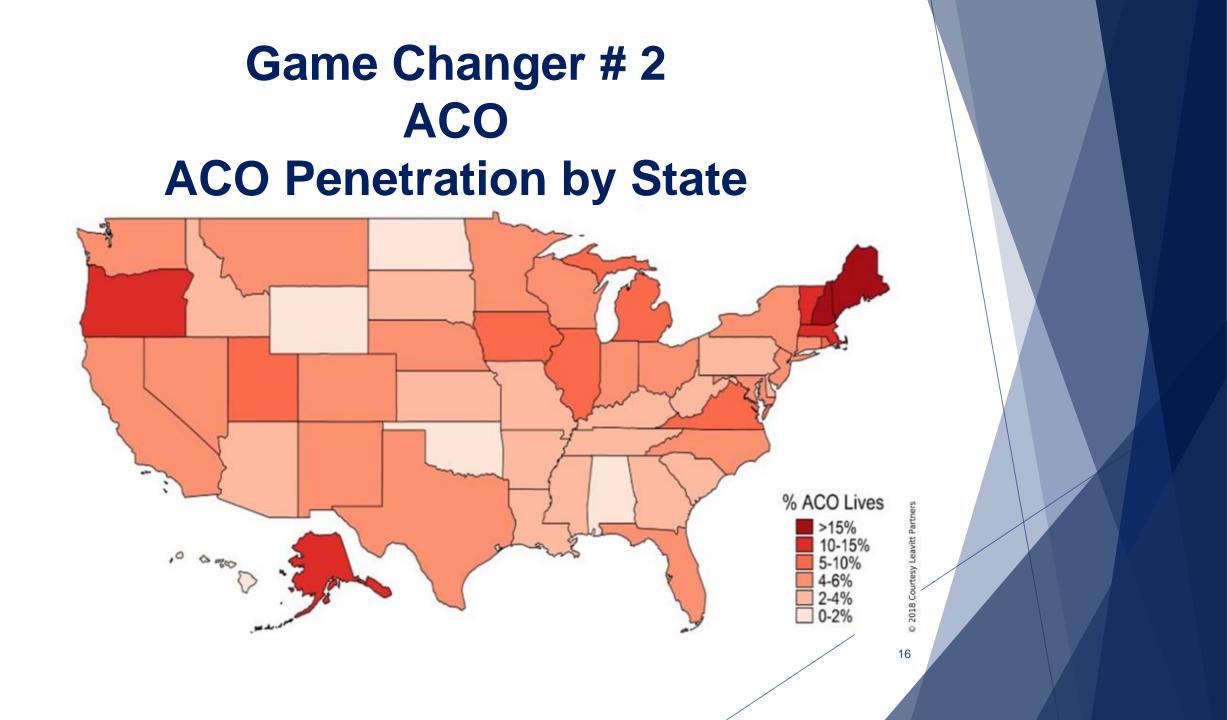


- Growth Trends
- Physician and ACO Participation
- ACO connection to MACRA/APMs
- Beneficiary Participation



- CMS aggressively continues to test, identify and expand alternative payment models
  - Forces parties to look for partners with systemic solutions





- Physician lead ACOs are declining
- For the first time ever, less than half of US physicians are independent doctors, 47.1%
- ACOs offer a way for independent practices to get the support they need to succeed in VBP
- According to CMS, 58% of the 2018 Medicare
  ACOs include both MDs and hospitals

- ACO Beneficiary Incentive Program
  - Allows the ACO to pay patients if they make primary-care appointments
  - Allow the beneficiary to assign a physician in an ACO as their primary care provider
- The incentive plan also will make incentive payments to all assigned beneficiaries who received qualifying primary care services

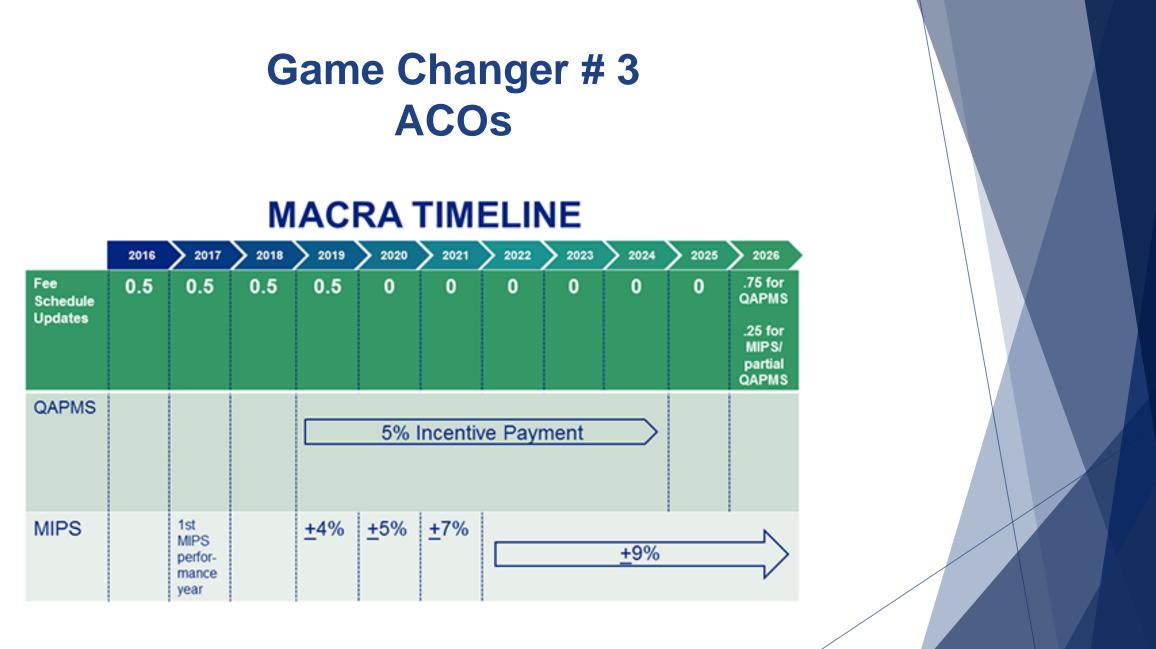


#### Game Changer # 3 MACRA

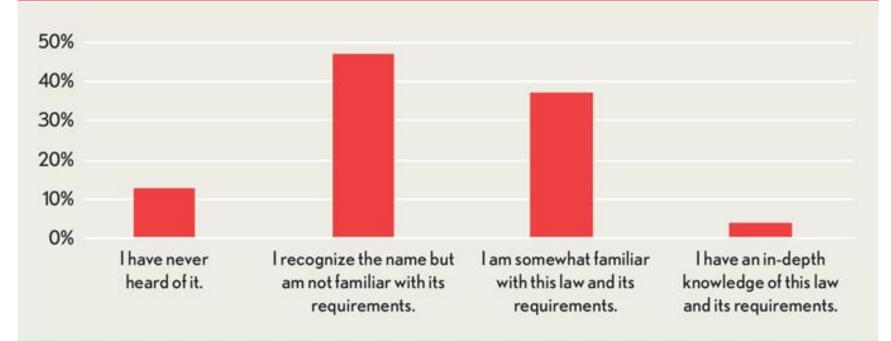


#### Game Changer # 3 MACRA

- MACRA
  - The Medicare Access and CHIP Reauthorization Act of 2015 (MACRA) is a bipartisan legislation signed into law on April 16, 2015
- MACRA will "Un-silo" the healthcare delivery system and will affect every aspect of health care
- MACRA moves us into POPULATION HEALTH PAYMENTS, an increase in overall quality, a decrease in cost, longitudinal care management and better patient care

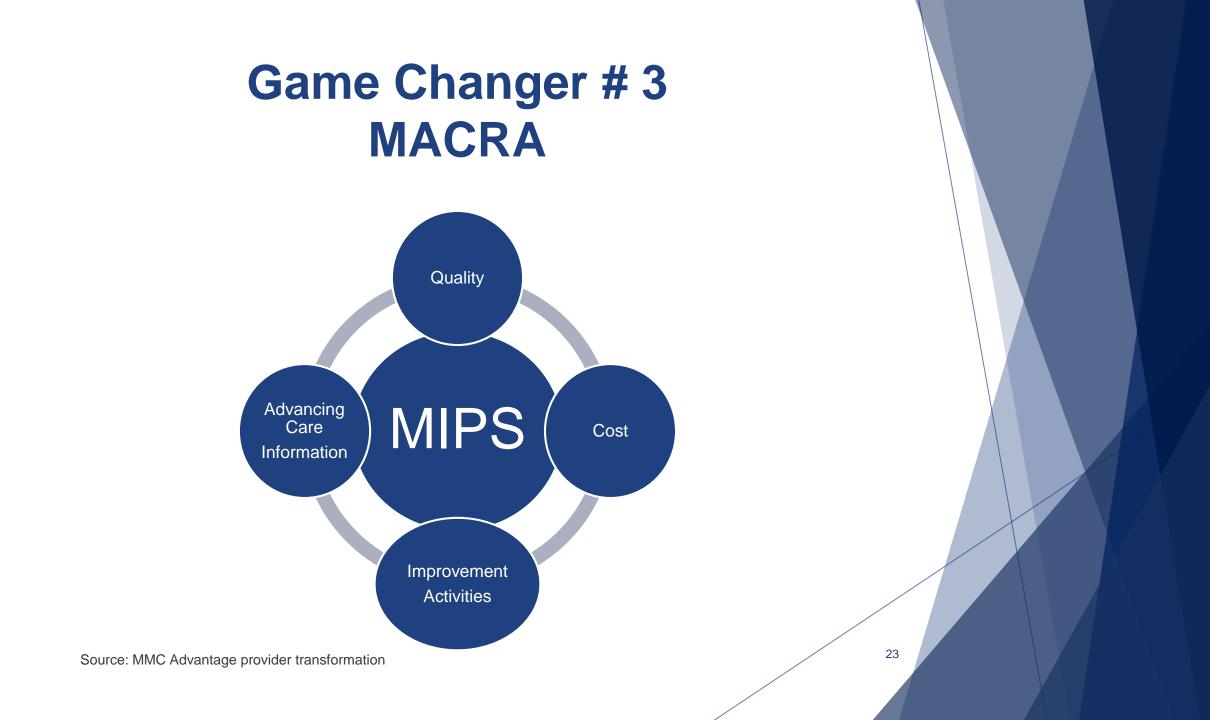


#### PROVIDER FAMILIARITY WITH THE MEDICARE ACCESS AND CHIP REAUTHORIZATION ACT



Source: Leavitt Partners, 2017.

Published in hfm Early Edition, December 2017 (htma.org/htm).



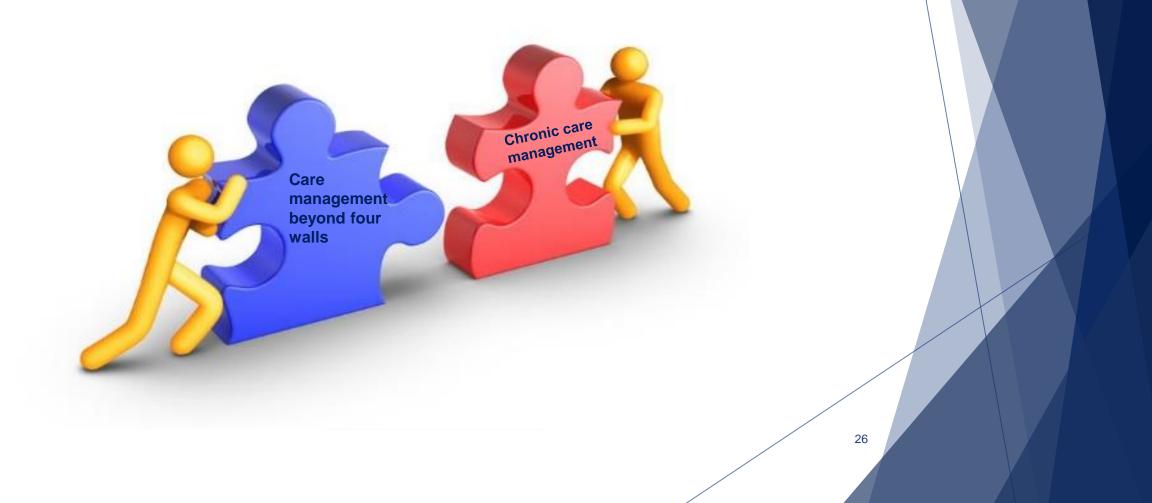
# Game Changer # 3 MACRA

- Clinical and care integration
  - MDs will need to score 60 points in Clinical Practice Improvement Activities
  - There are over 90 choices for physicians to pick from in 9 categories
  - 1. Expanded Patient Access
  - 2. Patient Engagement
  - 3. Achieving healthy equity
  - 4. **Population management**
  - 5. Patient Safety
  - 6. Emergency pre
  - 7. Care coordination
  - 8. Participating in APM
  - 9. Integrated behavioral and mental health

# Game Changer # 3 MACRA

- Medicare Spending Per Beneficiary (MSPB)
- Beginning in 2018 physicians will be assessed on their performance in
  - MSPB
  - Total per capita costs
  - Condition and treatment episode-based measures
- Goals of MSPB
  - Promote care coordination
  - Facilitate comparisons
  - Encourage improved coordination of care in the PAC settings
  - Create accountability





# What exactly is 'population health,' anyway?

- Population Health
  - Aligns provider incentives, as participating entities together bear financial and clinical outcomes of a defined population



#### Game Changer # 4 Population Health Continuum Strategy



CMS Shared Savings • Commercial ACO • FTC Clinically Integrated Networks

- Clinical Integration for Population Health
  - Requires new economic, financial and clinical integration supported by enterprise-wide solutions
  - Care/case managed coordination across the continuum
  - Tracking patient from one care setting to the next
  - Enterprise wide evidence based protocols and pathways
  - Performance metrics
  - Longitudinal care management tracking
  - Technology enabled care systems
  - Partnerships based on operational, financial and clinical goals.

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# Selected Market Hospital Referrals Sent to Long Term Care Facilities by Count of Referrals

pital Referrals Sent to Long Term Care Facilities by Count of Referrals
Plan Referrars Sent to Long Term Care Pacifices by Count of Referrars
nStreetMap contributors

Top 25 DDCc Defe	read to LTC Eacility	es by Patient Count
TOP 25 Drus rele		es by Falleni Count

Septicemia Or Severe Sepsis W/O MV 96 Or More Hours W MCC 50	Degenerative Nervous System Disorders W/O MCC 15	Psychoses	Chronic Obstructive Pulmonary Disease W MCC		
	Major Joint Replacement Or Reattachment Of Lower Extremity W/O MCC 19	Kidney & Urinary Tract Infections W MCC 11		ip & emur	Medical Back
	Septicemia Or Severe Sepsis W/O MV 96 Or More Hours W/O MCC 13	Heart Failure & Shock W CC	Renal Failure W MCC		: ionia & ay W CC

Hospital Referrals				
Hospital Name	LTC Type	Total Referrals.	Percent of Total Referrals Sent	Total Patients
Indiana Regional Medical	Skilled Nursing Facility	535	49.9%	400
Center (Indiana, PA)	Home Health Agency	466	43.4%	418
	Hospice	72	6.7%	71

1,073

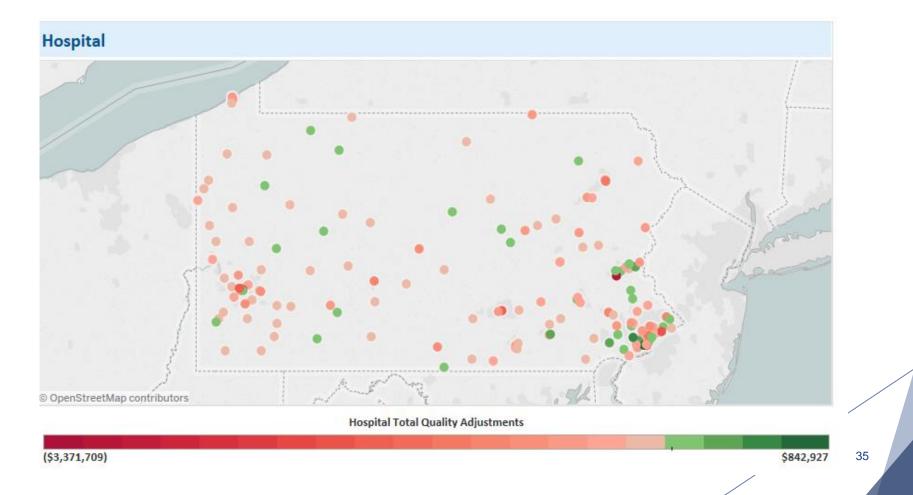
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Executives	Financial/Clinical Metrics	Affiliations	News	Technologies New	Purchasing	Quality Metrics	Physicians	Medicare Claims	Population	Referrals Episodes of C	Ire	
an Hospital	Long Term Acute Care Hos	pital Rehabi	ilitation Hospi	tal Psychiatric Hospi	ital SNF	HHA Hos	ice FQHC F	RHC Dialysis				
F Referrals to Ho	spital Hospital Referrals to	SNF										
dicare Data from 2	2016 Medicare SAF (1/1/2016 - 12/	31/2016). Calenda	ar Year 2017 da	ta is projected to be release	ed in fall 2018	by the Centers for M	edicare and Medicaid S	Services (CMS).				
killed Nursing	g Facilites Referring to Ind	iana Regional	l Medical Ce	anter (Medicare Only	٥							
	e referral counts, charges and payr	-			·	ally receives care at	a skilled nursing facili	ty and is then admitte	ed as an inpatient at	this hospital within 30 days of	discharge.	
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xport to Excel												
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'our search returr	ieu 15 results.											Keyword Filter
'our search returr SNF NAME				СІТҮ	STATE	MEDICARE PMTS	MEDICARE CHARGES	# OF REFERRALS	% OF REFERRALS	# OF UNIQUE BENEFICIARIES	NETWORK NAME	Keyword Filter Q
SNF NAME	ge Skilled Nursing			<b>CITY</b> Indiana	<b>STATE</b> PA	MEDICARE PMTS \$1,265,417	MEDICARE CHARGES \$2,987,533	<b># OF REFERRALS</b> 76	% OF REFERRALS 31.3 %	-	NETWORK NAME Presbyterian Senior Living	
SNF NAME										50		IN-NETWORK REFERRALS
SNF NAME St Andrews Villa Scenery Hill		)		Indiana	PA	\$1,265,417	\$2,987,533	76	31.3 %	50 21	Presbyterian Senior Living	IN-NETWORK REFERRALS
SNF NAME St Andrews Villa Scenery Hill AristaCare at Hil	ge Skilled Nursing	))		Indiana	PA PA	\$1,265,417 \$786,505	\$2,987,533 \$1,953,960	76 43	31.3 % 17.7 %	50 21	Presbyterian Senior Living Guardian Elder Care	IN-NETWORK REFERRALS No No
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SNFNAME St Andrews Villa Scenery Hill AristaCare at Hil The Communitie Beacon Ridge A	ge Skilled Nursing Isdale Park (FKA Hillsdale Rehat Is at Indian Haven	,	are)	Indiana Indiana Hillsdale Indiana	PA PA PA PA	\$1,265,417 \$786,505 \$569,212 \$534,243	\$2,987,533 \$1,953,960 \$1,297,823 \$1,166,617	76 43 37 49	31.3 % 17.7 % 15.2 % 20.2 %	50 21 31 37	Presbyterian Senior Living Guardian Elder Care	IN-NETWORK REFERRALS No No No No
SNF NAME St Andrews Villa Scenery Hill AristaCare at Hil The Communitie Beacon Ridge A Mulberry Square	ge Skilled Nursing Isdale Park (FKA Hillsdale Rehat Is at Indian Haven Choice Community	' 'A Mulberry Squa		Indiana Indiana Hillsdale Indiana	PA PA PA PA PA	\$1,265,417 \$786,505 \$569,212 \$534,243 \$508,575	\$2,987,533 \$1,953,960 \$1,297,823 \$1,166,617 \$791,450	76 43 37 49	31.3 % 17.7 % 15.2 % 20.2 %	50 21 31 37	Presbyterian Senior Living Guardian Elder Care AristaCare Health Services	IN-NETWORK REFERRALS No No No No No
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Top Primary Diagnose Patient Universe Analyzed: Export to Excel (Including I Export to Excel Your search returned 268 m	3 6,733 Drilldown)	acilities for Pa	itients o	f Indiana Region	al Medical Center (Medicare-Only)							
DIAGNOSIS CODE	DESCRIPTION						<b>T</b> 014	L PMTS	TOTAL CHARGES	Keyw	rord Filter	
V5789	Care involving other specified reha	bilitation proces	turo					8,227	\$874,792	120	UNIQUE	34
¥3/07	Care involving other specified rena	ionnación procec	Jule				¢	0,227	J0/4,/92	120		74
Your search returned 3 re	sults.											
SKILLED NURSING FACILITY N	IAME	CITY	STATE	DIAGNOSIS CODE	DESCRIPTION	TOTAL PMTS	TOTAL CHARGES	TOTAL CLAIMS	UNIQUE PATIENTS	NETWORK NAME		
Scenery Hill		Indiana	PA	V5789	Care involving other specified rehabilitation procedure	\$440,980	\$854,803	116	30	Guardian Elder Care		
Loyalhanna Care Center	r	Latrobe	PA	V5789	Care involving other specified rehabilitation procedure	\$3,733	\$9,048			Loyalhanna Continuing	Care Campus	
AristaCare at Hillsdale F	Park (FKA Hillsdale Rehab)	Hillsdale	PA	V5789	Care involving other specified rehabilitation procedure	\$3,514	\$10,941			AristaCare Health Servic	es	
5990	Urinary tract infection, site not spe	cified					\$40	0,676	\$808,724	112		39
<b>±</b> 486	Pneumonia, organism unspecified						\$28	8,216	\$519,263	55		27
<b>t</b> V5413	Aftercare for healing traumatic fracture of hip						\$20	8,811	\$308,595	33		15
12887	Muscle weakness (generalized)						\$20	2,286	\$352,979	36		17
43491	Cerebral artery occlusion, unspecif	ied with cerebra	l infarctio	n			\$17	8,496	\$232,250	28		13
78199	Other symptoms involving nervous	and musculoske	eletal sys	iems			\$15	4,796	\$256,099	30	33	17
<b>•</b> V5889	Other specified aftercare						\$14	3,344	\$323,404	25		11

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verall SNF Share	Leakage (By Facility)	Leakage (By Diagnosis Code)	Share By Diagnosis	Share By County of Origin								
dicare Data from 20	)16 Medicare SAF (1/1/2016	- 12/31/2016). Calendar Year 2017 da	ta is projected to be releas	sed in fall 2018 by the Centers	for Med	icare and Medica	id Services (CMS).					
To View the Pri	imary Diagnoses that Pati	ents were Treated for, Click the + Si	on Next to the SNE Nam									
		Treated Patients of Mountair			y)							
Patient Universe Ar	nalyzed: 🟮 101											
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Export to Excel												
Your search returne	ed 17 results.											Keyword Filter
SNF NAME				ατγ	STATE	TOTAL PMTS	TOTAL CHARGES	TOTAL CLAIMS	UNIQUE PATIENTS N	TWORK		NETWORK PARENT
Boulevard Ter	rrace Rehab & Nursing			Murfreesboro	TN	\$37,151	\$80,922		V	anguard Healthcare Services		
Your search return	ned 3 results.											
DIAGNOSIS CODE	DESCRI	PTION							TOTAL PMTS	TOTAL CHARGE	S TOTAL CLAIMS	UNIQUE PATIENTS
43491	Cereb	ral artery occlusion, unspecified wit	th cerebral infarction						\$19,569	\$31,632	2	
486	Pneur	nonia, organism unspecified							\$16,162	\$45,679	)	
78722	Dysph	agia, oropharyngeal phase							\$1,420	\$3,611	L	
E Maybrook Hill	ls Rehabilitation and Heal	thcare Center (FKA Valley View)		Altoona	PA	\$33,078	\$43,375					
Your search return	ned 1 result.											
DIAGNOSIS CODE		DESCRIPTION						TOTAL PMTS		TOTAL CHARGES	TOTAL CLAIMS	UNIQUE PATIENTS
4280		Congestive heart failure, unspecif	fied					\$33,078		\$43,375		
E Salem Care Ce	enter			Salem	он	\$27,439	\$24,674					
	are Center					\$25,227						



#### Game Changer # 5 Patient Driven Payment Model

# PDPM PATIENT DRIVEN PAYMENT MODEL

- Goals of PDPM:
  - To remove therapy minutes as a determinant of payment and create a new therapy payment model
  - Create a separate payment component for NTA services, using resident characteristics to predict utilization

DEPARTMENT OF HEALTH AND **HUMAN SERVICES Centers for** Medicare & Medicaid Services 42 CFR Parts 411, 413, and 424 [CMS-1696-F] **RIN 0938-AT24** Medicare Program; Prospective **Payment System and Consolidated Billing for Skilled Nursing Facilities** (SNF) Final Rule for FY 2019, SNF Value-Based Purchasing Program, and **SNF Quality Reporting Program AGENCY: Centers for Medicare &** Medicaid Services (CMS), HHS. **ACTION:** Final rule.

- D. Improving Patient Outcomes and Reducing Burden Through Meaningful Measures
- The Meaningful Measures Framework has the following objectives:
  - Patient-centered and meaningful to patients
  - Outcome-based
  - Minimize the level of burden for health care providers
  - Address measure needs for population based payment through alternative payment models
  - Align across programs and/or with other payers

- Critical to now begin redesigning care
  - Nursing/Therapy need to work more efficiently
  - **Focus on tasks and treatment for a safe discharge**
  - ► TRUE INTERDISCIPLINARY APPROACH
    - ► Focus on barriers versus status
    - Increase creative problem solving
  - ► No longer holding conversations around what is skilling the patient
  - To communication surrounding what skills are needed to progress to the next level of care

- Nursing MUST reinforce therapy goals and vice versa
- Studies prove that repetition are critical to behavioral changes
  - ► However, repetition is not a skilled service
  - ► All hands on deck, including all care givers
- Focusing on common goals across therapy and nursing will enhance patient learning and carryover
- Both nursing and therapy goals must be functionally based and designed around the patient's barriers to next level discharge

- Moving forward the key to financial success within value-based environment
  - Maximizing the full continuum
- ► Team goals designed around the next level and safest discharge site
- Discharge site goals need to incorporate caregivers, environmental changes (home assessment) as well as possible alternative living arrangements i.e family member



- Standardization of care through the use of validated protocols
- ► Use data to track and report results to the marketplace
- CMS will enforce quality outcomes and reduced readmissions though quality measures
- PDPM is not just a game of coding, it is a collective strategy for patient success
- MedPAC exploring a unified Medicare payment model for all PAC providers
  - Premise setting payment based on patient characteristics
  - Instead of site of care

- MedPAC exploring a unified Medicare payment model for all PAC providers
  - Premise setting payment based on patient characteristics
  - Instead of site of care
- Steps are currently being taking on time frames to unify PAC payments
- Common requirements for all four PAC settings have been identified
- Moving to reduce variation in PAC spending
- MEdPAC 2016 Industry Facts
  - ▶ 15,000 SNFs \$29.1 billion for 2.3 million stays
  - ► 12,000 HHA received \$18.1 billion for 6.5 million stays

#### **Cross-Continuum "Road-Mapping"**

#### Integrated Post-Acute Network, Designed with Partnership Goals Based On:

- Patient Centered Service Delivery Model
- Exceptional Clinical Programs
- Enterprise-wide evidence based treatment protocols and pathways
- Post-Acute Care (PAC) Provider continuum experience
- High Ethical and Integrity Standards



<u>Thank you</u> <u>Contact Information: Amy Hancock</u> <u>ahancock@feeltheadvantage.com</u> <u>www.feeltheadvantage.com</u> 412-440-0145