

2018 Regulatory Happenings

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CMS MORATORIUM?



New SOM and Enforcement Delay

 Imposes an 18 month moratorium on imposing Civil Money Penalties (CMPs), Denial of Payment for New Admissions (DPNA) or termination for failure to implement certain Phase Two provisions for one year

 CMS holding the 5-Star ratings constant for on year during the moratorium

S&C: 18-04-NY issued Nov. 29, 2017



Temporary Enforcement Delays

- Phase 2 F-tags affected:
 - F655 (Baseline Care Plan); §483.21(a)(1)-(a)(3)
 - F740 (Behavioral Health Services); §483.40
 - F741 (Sufficient/Competent Direct Care/Access Staff-Behavioral Health); §483.40(a)(1)- (a)(2)
 - F758 (Psychotropic Medications) related to PRN Limitations §483.45(e)(3)-(e)(5)
 - F838 (Facility Assessment); §483.70(e)
 - F881 (Antibiotic Stewardship Program); §483.80(a)(3)

Temporary Enforcement Delays

Phase 2 F-tags

 F865 (QAPI Program and Plan) related to the development of the QAPI Plan; §483.75(a)(2)

F926 (Smoking Policies); §483.90(i)(5)



CMP ANALYTIC TOOL

CMS S&C: 17-37-NH (eff date July 17, 2017)



- Restated goal is less punitive:
 - CMPs are intended to promote a swift return to substantial compliance for a sustained period of time, preventing future noncompliance

 Trend is to use "per instance" and fewer "per day" CMPs

- Past noncompliance = per instance CMP
 - Event that occurred before the current survey but now corrected and back in compliance

 Per instance CMP is default for noncompliance that existed before the survey and is ongoing (except IJ w/ actual harm; abuse with actual harm; repeat tag at s/s "G" or higher; s/s H or I)

 Facilities with good survey history may avoid daily CMP if G or J involves a singular event

 Facilities with repeats, pattern of G or above, or with more than five deficiencies will receive higher fines



 Regional Office cannot adjust a penalty more than 35% without Central Office's approval

 This 35% adjustment is not the same as, and does not affect, the 35% discount for waiving federal appeal rights



 50% reduction may occur if facility meets all 6 elements

 Must have self reported noncompliance before it was identified by CMS, state or complaint



 Correction of noncompliance must have occurred on the earlier of either 15 calendar days from the date of the self-reported circumstance or incident that later resulted in a finding of noncompliance or 10 calendar days from the date (of CMS's notice to the facility) that a CMP was imposed



The facility waives its right to a hearing

 Self-reported and corrected noncompliance did not constitute a pattern of harm, widespread harm or immediate jeopardy or result in the death of a resident



 CMP was not imposed for a repeated deficiency that was the basis of a previously reduced CMP

 Facility has met mandatory reporting requirements for the incident or circumstance upon which the CMP is based as required by federal and state law



• If fine >\$250,000, Central Office must approve

Hardship request must be timely



A QUICK SURVEY REFRESHER



Mandatory Survey Tasks

- Dining
- Infection control
- SNF Beneficiary Protection Notification review
- Resident Council meeting
- Kitchen
- Medication administration
- Medication storage
- Sufficient and competent nurse staffing
- QAA/QAPI



How to Read the 2567

- What are the deficiencies?
- What are the regulatory violations?
 - Federal
 - State
- What is the best way to respond?



Know Your Regulators

DEPARTMENT OF HEALTH & HUMAN SERVICES Centers for Medicare & Medicaid Services Philadelphia Regional Office Suite 216, The Public Ledger Building 150 S. Independence Mall, West Philadelphia, PA 19106-3413



Northeast Division of Survey & Certification



Phone: 717-783-3790 Fax: 717-772-3641



Sanction Letters

- DOH imposes state sanctions against license and recommends federal sanctions to CMS
- CMS imposes sanctions against certification, often after time for state IDR has passed
 - CMS not required to follow DOH recommendation
- Challenges to federal CMP must include escrow of CMP



POC Disclaimer Language

 Preparation and submission of this POC is required by state and federal law. This POC does not constitute an admission for purposes of general liability, professional malpractice or any other court proceeding.



"Required" POC Elements

- What corrective action(s) will be accomplished for residents affected by the deficient practice?
- How will you identify other residents having the potential to be affected by the same deficient practice and corrective actions?

• What measures will be put in place or system changes will you make to ensure that the *deficient practice does not recur*?



"Required" POC Elements

 How will the corrective action be monitored to ensure the deficient practice will not recur, i.e., what quality assurance programs will be established?

Dates when the corrective action will be completed



Strategies for Preparing Effective POCs

- Less is more
- Read the F Tags and the state tags
- Don't be afraid to have your POC rejected
- Be responsive and responsible
 - Don't overpromise
 - Don't admit liability



Strategies for Preparing Effective POCs

 Don't go overboard with policies, procedures and plans of correction

- Keep your date of compliance as short as possible
 - Begin implementing corrective action during the survey and document corrections (e.g., inservicing of staff)



Post Survey Revisit

Nature of deficiency dictates scope of revisit

Required whenever S/S F-L level deficiencies exist

3rd Revisit subject to CMS Regional Office (RO) approval

4th Revisit subject to CMS Central Office (CO) approval



FEDERAL ENFORCEMENT TRENDS



Federal Scope and Severity Grid

	Isolated	Pattern	₩idespread
Immediate Jeopardy To Resident Health Or Safety	PoC J	PoC K	Required: Cat. 3
	Required: Cat. 3	Required: Cat. 3	Optional: Cat. 1
	Optional: Cat. 1	Optional: Cat. 1	Optional: Cat. 2
	Optional: Cat. 2	Optional: Cat. 2	
Actual Harm That Is Not Immediate Jeopardy	PoC G	PoC H	PoC I
	Required: Cat. 2	Required: Cat. 2	Required: Cat. 2
	Optional: Cat. 1	Optional: Cat. 1	Optional: Cat. 1
			Optional: Temporary Mgmt
No Actual Harm With Potential For More Than Minimal Harm	PoC D	PoC E	PoC F
That Is Not Immediate Jeopardy	Required: Cat. 1	Required: Cat. 1	Required: Cat. 2
	Optional: Cat. 2	Optional: Cat. 2	Optional: Cat. 1
No Actual Harm With Potential For Minimal Harm	A	РоС В	PoC C
	No PoC		
	No remedies	No remedies	No remedies
	Commitment to		
	Correct		
	Not on CMS-2567		

Impact of Inflation Adjustment Act

CMS CMPs for surveys have increased astronomically

	Pre-August 2016	August 1, 2016	February 3, 2017	2018
Cat.2 Per Day	\$50 -\$3,000	\$103 - \$6,188	\$105 — \$6,289	
Cat. 2 Per Instance	\$1,000 - \$10,000	\$2,063 – \$20,628	\$2,097 - \$20,965	
Cat. 3 Per Day	\$3,050 - \$10,000	\$6,291 - \$20,628	\$6,394 - \$20,965	
Cat. 3 Per Instance	\$1,000 - \$10,000	\$2,063 – \$20,628	\$2,097 - \$20,965	



Financial Hardship Requests

Possible reduction of CMPs or 12 month repayment plan

- Analytic tool options: facility's documentation proves that:
 - (1) "the facility lacks sufficient assets to pay the CMP without having to go out of business," or
 - (2) "the facility does not lack sufficient assets to pay the CMP without having to go out of business."



Financial Hardship Requests

- "[N]ot CMS's intent to impose CMPs that could, in and of themselves, put providers out of business."
- Providers can file "compelling evidence of financial hardship," which CMS "is willing, in the interest of the Medicare and Medicaid programs and their beneficiaries, to consider."
- Must be filed within 15 days of CMS CMP letter



Mandatory Referrals

- CMS refers all civil money penalties (CMPs) to DOJ pursuant to a Memorandum of Understanding
- DOH is statutorily required to report immediately to the PA Attorney General (AG) or local law enforcement whenever it has "reasonable cause to believe" that a care dependent adult has suffered bodily injury or been unlawfully restrained" See, Act 28 of 1995, Neglect of Care-Dependent Person, 18 Pa.C.S. § 2713
 - Referrals to state licensing boards



Areas of Focus: Office of Inspector General (OIG) on Abuse

- Analyzing diagnoses from inpatient and outpatient facilities for conditions that may be result of abuse of neglect (Work Plan (1/2018))
- Assess the incidence of SNF unreported incidents of abuse and neglect to determine if properly investigated & reported; and interview states to determine if incident was properly reported, investigated by state and subsequently prosecuted by state if appropriate (Work Plan (10/2017)



Areas of Focus: Office of Inspector General (OIG) on Abuse

- "Early Alert: The Centers for Medicare & Medicaid Services Has Inadequate Procedures to Ensure that Incidents of Potential Abuse or Neglect at Skilled Nursing Facilities Are Identified and Reported in Accordance With Applicable Requirements" (A-01-17-000504 (8/24/2017)
 - CMS has not imposed any sanctions under Elder Justice Abuse Act reporting
 - CMS should compare Medicare hospital emergency room claims with SNF claims



Abuse Reporting Guidelines

	F608	F609			
	42 CFR 483.12(b)(5) and Section 1150B of the Act (ELDER JUSTICE ACT)	42 CFR 483.12(c)			
What?	Any reasonable suspicion of a crime against a resident	All alleged violations of abuse, neglect, exploitation or mistreatment, including injuries of unknown source and misappropriation of resident property The results of all investigations of alleged violations			
Who is required to report?	Any covered individual, including the owner, operator, employee, manager, agent or contractor of the facility	The facility			
To whom?	State Survey Agency (SA) and one or more law enforcement entities for the political subdivision in which the facility is located (i.e., police, sheriffs, detectives, public safety officers; corrections personnel; prosecutors; medical examiners; investigators; and coroners)	The facility administrator and to other officials in accordance with State law, including to the SA and the adult protective services where state law provides for jurisdiction in long-term care facilities			
When?	Serious bodily injury- Immediately but not later than 2 hours*	All alleged violations-Immediately but not later than			

after forming the suspicion 1) 2 hours- if the alleged violation involves abuse or results in serious No serious bodily injury-not later than 24* hour bodily injury 2) 24 hours- if the alleged violation does not involve abuse and does not result in serious bodily injury.

Determination of Findings and Potential to Foresee Abuse

"It has been reported that some facilities have identified that they are in compliance with F600 . . . - because they could not foresee that abuse would occur and they have "done everything to prevent abuse," such as conducted screening of potential employees, assessed residents for behavioral symptoms, monitored visitors, provided training on abuse prevention, suspended or terminated employment of the perpetrator, developed and implemented policies and procedures to prohibit abuse, and met reporting requirements. However, this interpretation would not be consistent with the regulation, which states that "the resident has the right to be free from verbal, sexual, physical, and mental abuse..."

Elder Justice Reporting Requirements

- Penalties for covered individual's failure to notify
 - CMP up to \$200,000
 - Possible exclusion from participation
 - If failure exacerbates harm to victim or results in harm to another individual
 - CMP up to \$300,000
 - Possible exclusion from participation
- Penalties for retaliation



Elder Justice Act Reporting: Be Prepared For The Media

 Develop a media response for all "crisis" situations

 Identify and train staff about internal procedure for crisis management, including press statements and spokespersons



DEPARTMENT OF HEALTH ENFORCEMENT TRENDS



DOH CP "Guideline"



Civil Penalty Assessment Guideline

Please be advised that the Secretary of Health has directed the Pennsylvania Department of Health (DOH), Bureau of Facility Licensure and Certification, Division of Nursing Care Facilities (Division), to assess civil penalties (CPs) against long term care facilities in accordance with the full authority authorized by section 817 of the Health Care Facilities Act (HCFA), 35 P.S. § 448.817.

Significantly, any facility with a Division survey exit date on or after January 1, 2017, may be subjected – when warranted – to CPs calculated on a per instance or per day basis, or both, pursuant to 35 P.S. § 448.817.

When determining whether CPs are warranted, DOH will consider the facility's compliance history, including but not limited to the following:

- Whether the facility's violations resulted in harm or death to a resident;
- · The facility's most current deficiency report;
- The threat or potential threat to resident health and safety;
- · The number of residents at risk or affected by the noncompliance;
- The facility's plan of correction;
- · Similar survey findings where sanctions were imposed, and
- Repeat noncompliance in the same or similar regulatory categories.

This guidance preserves DOH's discretion to take into consideration other mitigating or aggravating circumstances.

DOH recognizes these changes may result in higher CPs to facilities. The purpose of this is to impress upon long-term care facilities the need to provide quality care to and a safe environment for its residents.

March 30, 2018



How to Read State Tags

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE	(X5) COMPLETE DATE
F 0157	Continued from page 10	F 0157		
SS=D				
	28 Pa. Code 201.18(b)(3) Management			
	Previously cited 07/29/16			
	28 Pa. Code 201.18(e)(1) Management			
	Previously cited 06/17/17, 05/17/17, 07/29/16			
	28 Pa. Code 211.5(g)(h) Clinical records			
	28 Pa. Code 211.12(c) Nursing services			
	Previously cited 06/17/17			
	28 Pa. Code 211.12(d)(2) Nursing services			
	Previously cited 07/29/16			



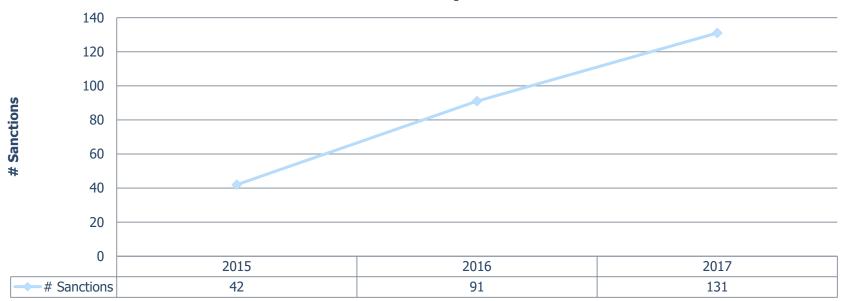
DOH CMPs Per Year

2014 2017	
2014-2017	
2014	\$79,250.00
2015	\$170,050.00
2016	\$412,200.00
2017	\$2,019,750.00
Total	\$2,664,000.00



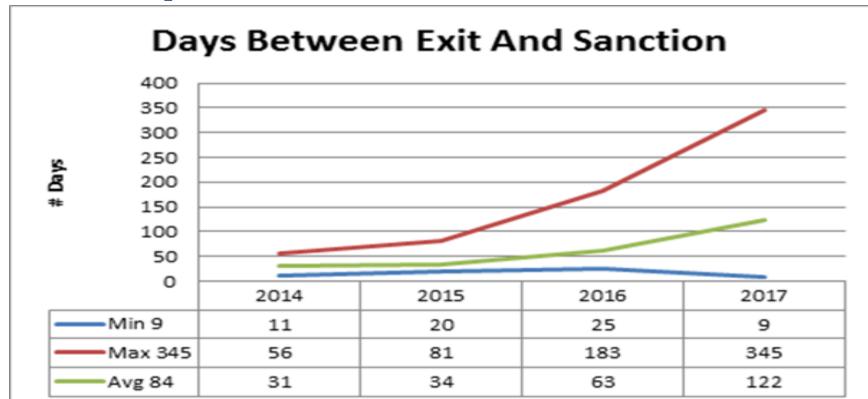
Total Number of DOH CMPs Per Year

Total # CMPs per Year





Days Between Exit And Sanction



OPTIONS FOR REFUTING NEGATIVE SURVEY FINDINGS



Survey Strategy

- Reevaluate how you approach survey
 - Surveyors may reject any documents not provided at time of survey
 - Where are your critical documents
 - What do your medical records look like
 - How up to date is your filing
- Review 2567 carefully and prepare IDRs for any factual inaccuracies



Informal Dispute Resolution

Does not toll the federal appeals timetable or delay enforcement action

- Successful IDR expunges deficiency from CMS 2567 and provides for rescission of enforcement action predicated on withdrawn deficiency
- CMS' findings of noncompliance can overrule state's conclusions



Sanction Letters

- Ability to file federal IIDR within 10 days of receipt of CMS CMP letter (often sent by certified or regular mail—keep envelope)
- Federal IIDR will often include contact of affected residents

- Waiver of appeal rights gets 35% reduction of CMP
 - File written notice within 60 days



Federal Appeals

Departmental Appeals Board (DAB)

U.S. District Court

U.S. Court of Appeals

Beyond?



State Appeals

Administrative hearings

Court appeals



Links to Key Documents

- New SOM: https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/ GuidanceforLawsAndRegulations/Downloads/Advance-Appendix-PP-Including-Phase-2-.pdf
- CMS S&C 18-04-NH:
 https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCertificationGenInfo/Downloads/Survey-and-Cert-Letter-18-04.pdf



Links to Key Documents

- CMS S&C: 17-37-NH https://www.cms.gov/Medicare/Provider-Enrollmentand-Certification/SurveyCertificationGenInfo/Downloads/ Survey-and-Cert-Letter-17-37.pdf
- Sample Facility Assessment Tool: http://qioprogram.org/sites/default/files/editors/141/ Facility Assessment_2017_08_18_Final.docx

Links to Key Documents

 Critical element pathways: https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/GuidanceforLawsAndRegulations/Nursing-Homes.html





Federal Regulatory Groups for Long Term Care Facilities

* Substandard quality of care = one or more deficiencies with s/s levels of F, H, I, J, K, or L in Red

F540	Definitions	483.12	Freedom from Abuse, Neglect, and Exploitation	483.2	4 Quality of Life
F550 F551 F552 F553	O Resident Rights *Resident Rights/Exercise of Rights Rights Exercised by Representative Right to be informed/Make Treatment Decisions Right to Participate in Planning Care	F600 F602 F603 F604 F605 F606 F607	*Free from Abuse and Neglect *Free from Misappropriation/Exploitation *Free from Involuntary Seclusion *Right to be Free from Physical Restraints *Right to be Free from Chemical Restraints *Not Employ/Engage Staff with Adverse Actions *Develop/Implement Abuse/Neglect, etc. Policies	F675 F676 F677 F678 F679 F680	*Quality of Life *Activities of Dally Living (ADLs)/ Maintain Abilities *ADL Care Provided for Dependent Residents *Cardio-Pulmonary Resuscitation (CPR) *Activities Meet Interest/Needs of Each Resident *Qualifications of Activity Professional
F554 F555 F557 F558	Resident Self-Admin Meds-Clinically Appropriate Right to Choose/Be Informed of Attending Physician Respect, Dignity/Right to have Personal Property *Reasonable Accommodations of Needs/Preferences *Choose/Be Notified of Room/Roommate Change Right to Refuse Certain Transfers *Self Determination Immediate Access to Resident Right to Receive/Denv Visitors Inform of Visitation Rights/Equal Visitation Privileges *Resident/Family Group and Response Right to Perform Facility Services or Refuse	F608 F609 F610	F609 *Reporting of Alleged Violations F610 *Investigate/Prevent/Correct Alleged Violation	483.25 Quality of Care F684 *Quality of Care F685 *Treatment/Devices to Maintain Hearing/Vision	
F559 F560 F561 F562 F563 F564 F565 F566		F620 F621 F622 F623 F624 F625 F626	Admission, Transfer, and Discharge Admissions Policy Equal Practices Regardless of Payment Source Transfer and Discharge Requirements Notice Requirements Before Transfer/Discharge Preparation for Safe/Orderly Transfer/Discharge Notice of Bed Hold Policy Before/Upon Transfer Permitting Residents to Return to Facility	F687 *F6 F688 *In F689 *Fr F690 *B6 F691 *Cc F692 *Ni F693 *Ti	*Treatment/Svcs to Prevent/Heal Pressure Ulcers *Foot Care *Increase/Prevent Decrease in ROM/Mobility *Free of Accident Hazards/Supervision/Devices *Bowel/Bladder Incontinence. Catheter. UTI *Colostomy, Urostomy, or Ileostomy Care *Nutrition/Hydration Status Maintenance *Tube Feeding Management/Restore Eating Skills *Parenteral/IV Fluids *Respiratory/Tracheostomy care and Suctioning
F567 F568	Protection/Management of Personal Funds Accounting and Records of Personal Funds	483.2	0 Resident Assessments	F694 F695	
F569 F570 F571 F572 F573	Notice and Convevance of Personal Funds Suretv Bond - Security of Personal Funds Limitations on Charges to Personal Funds Notice of Rights and Rules Right to Access/Purchase Copies of Records	F635 Admission Physician Orders for Immediate Care F636 Comprehensive Assessments & Timing F637 Comprehensive Assmt After Significant Change F638 Quarterly Assessment At Least Every 3 Months F639 Maintain 15 Months of Resident Assessments	F697 F698 F699	*Prostheses *Pain Management *Dialvsis *IPHASE-3} Trauma Informed Care *Bedrails	
F574 F575	Required Notices and Contact Information Required Postings	F640	Accuracy of Assessments Coordination/Certification of Assessment Coordination of PASARR and Assessments PASARR Screening for MD & ID	483.3	0 Physician Services
F576 F577 F578 F579 F580	Right to Forms of Communication with Privacy Right to Survey Results/Advocate Agency Info Reauest/Refuse/Discontinue Treatment:Formulate Adv Di Posting/Notice of Medicare/Medicaid on Admission Notify of Changes (Injury/Decline/Room, Etc.)	F642 Coord F644 Coord DI F645 PASAI		F710 F711 F712 F713 F714	Resident's Care Supervised by a Physician Physician Visits- Review Care/Notes/Order Physician Visits-Frequency/Timeliness/Alternate NPP Physician for Emergency Care. Available 24 Hours Physician Delegation of Tasks to NPP
F582	Medicaid/Medicare Coverage/Liability Notice	483.2	183.21 Comprehensive Resident Centered Care Plans		Physician Delegation to Dietitian/Therapist
F583 F584	Personal Privacy/Confidentiality of Records *Safe/Clean/Comfortable/Homelike Environment	F655	6 Develop/Implement Comprehensive Care Plan 7 Care Plan Timing and Revision 8 Services Provided Meet Professional Standards 9 Qualified Persons 0 Discharge Planning Process	483.35 Nursing Services	
F585	Grievances Resident Contact with External Entitles	F656 F657 F658 F659 F660 F661		F725 F726 F727 F728 F729	Sufficient Nursing Staff Competent Nursing Staff RN 8 Hrs/7 davs/Wk. Full Time DON Facility Hiring and Use of Nurse Nurse Aide Registry Verification, Retraining

Report-30: LTC-Rule Job Aid Page 1 of 2 Friday, July 14, 2017



Federal Regulatory Groups for Long Term Care Facilities

* Substandard quality of care = one or more deficiencies with s/s levels of F, H, I, J, K, or L in Red

F730 Nurse Aide Perform Review – 12Hr/Year In- service F731 Waiver-Licensed Nurses 24Hr/Dav and RN Coverage F732 Posted Nurse Staffing Information	F806 Resident Allergies. Preferences and Substitutes F807 Drinks Avail to Meet Needs/Preferences/ Hydration F808 Therapeutic Diet Prescribed by Physician F809 Frequency of Meals/Snacks at Bedtime	483.85 {PHASE-3} Compliance and Ethics Program F895 {PHASE-3} Compliance and Ethics Program		
483.40 Behavioral Health Services F740 Behavioral Health Services	F810 Assistive Devices - Eating Equipment/Utensils F811 Feeding Asst - Training/Supervision/Resident	483.90 Physical Environment		
F741 Sufficient/Competent Staff-Behav Health Needs F742 *Treatment/Svc for Mental/Psvchosocial Concerns F743 *No Pattern of Behavioral Difficulties Unless Unavoidable	F812 Food Procurement, Store/Prepare/Serve - Sanitary F813 Personal Food Policy F814 Dispose Garbage & Refuse Properly	F906 Emergency Electrical Power System F907 Soace and Equipment F908 Essential Equipment, Safe Operating Condition F909 Resident Bed		
F744 *Treatment /Service for Dementia F745 *Provision of Medically Related Social Services	483.65 Specialized Rehabilitative Services	F910 Resident Room		
483.45 Pharmacy Services	F825 Provide/Obtain Specialized Rehab Services F826 Rehab Services- Physician Order/Qualified Person	F911 Bedroom Number of Residents F912 Bedrooms Measure at Least 80 Square Ft/Resident		
F755 Pharmacy Svcs/Procedures/Pharmacist/Records F756 Drug Regimen Review, Report Irregular, Act On	483.70 Administration	F913 Bedrooms Have Direct Access to Exit Corridor F914 Bedrooms Assure Full Visual Privacy		
F757 F758 F758 F759 F759 F759 F760 F760 F761 Label/Store Drugs & Biologicals 483.50 Laboratory, Radiology, and Other Diagnostic Se F770 F771 Blood Blank and Transfusion Services F772 Lab Services Not Provided On-Site F773 F774 Assist with Transport Arrangements to Lab Svcs	F835 Administration F836 License/Comply w/Fed/State/Local Law/Prof Std F837 Governing Body F838 Facility Assessment F839 Staff Qualifications F840 Use of Outside Resources F841 Responsibilities of Medical Director F842 Resident Records - Identifiable Information F843 Transfer Agreement F844 Disclosure of Ownership Requirements F845 Facility closure-Administrator F846 Facility closure	F915 Resident Room Window F916 Resident Room Floor Above Grade F917 Resident Room Bed/Furniture/Closet F918 Bedrooms Equipped/Near Lavatory/Toilet F919 Resident Call System F920 Requirements for Dining and Activity Rooms F921 Safe/Functional/Sanitary/Comfortable Environment F922 Procedures to Ensure Water Availability F923 Ventilation F924 Corridors Have Firmly Secured Handrails F925 Maintains Effective Pest Control Program F926 Smoking Policies		
F775 Lab Reports in Record-LabName/Address F776 Radiology/Other Diagnostic Services	F849 Hospice Services F850 *Qualifications of Social Worker >120 Beds	483.95 Training Requirements		
F777 Radiology/Diaz. Svcs Ordered/Notify Results F778 Assist with Transport Arrangements to Radiology F779 X-Rav/Diagnostic Report in Record-Sign/Dated 483.55 Dental Services	Payroll Based Journal 483.75 Quality Assurance and Performance Improvem F865 QAPI Program/Plan. Disclosure/Good Faith Attempt F866 (PHASE-3) QAPI/QAA Data Collection and Monitoring	F940 {PHASE-3} Training Requirements - General F941 {PHASE-3} Communication Training F942 {PHASE-3} Resident's Rights Training F943 Abuse. Neglect. and Exploitation Training F944 {PHASE-3} QAPI Training		
F790 Routine/Emergency Dental Services in SNFs F791 Routine/Emergency Dental Services in NFs	F867 QAPI/QAA Improvement Activities F868 QAA Committee	F945 (PHASE-3) Infection Control Training F946 (PHASE-3) Compliance and Ethics Training		
483.60 Food and Nutrition Services	483.80 Infection Control	F947 Required In-Service Training for Nurse Aides F948 Training for Feeding Assistants		
F800 Provided Diet Meets Needs of Each Resident F801 Qualified Dietary Staff F802 Sufficient Dietary Support Personnel F803 Menus Meet Res Needs/Prep in Advance/Followed F804 Nutritive Value/Appear . Palatable/Prefer Temp	F880 Infection Prevention & Control F881 Antibiotic Stewardship Program F882 {PHASE-3} Infection Preventionist Qualifications/Role F883 *Influenza and Pneumococcal Immunizations	F949 {PHASE-3} Behavioral Health Training		

Report-30: LTC-Rule Job Aid Page 2 of 2 Friday, July 14, 2017



Food in Form to Meet Individual Needs

Questions??

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