PACAH Spring Conference April 20, 2022

KENNEDY, P.C. LAW OFFICES WORKSHOP

MOVING TO THE GREEN: HOW

TO LOWER AND ELIMINATE

BAD DEBT

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Presentation Overview

Medicaid Appeals

Guardianships

Private Pay Matters

Estates

Medicaid Appeals

MA Eligibility Appeals

• Our goal: Settle the matter with the CAO and have a Notice of Eligibility issued prior to the hearing before the Bureau of Hearings & Appeals.

Triggers for Action

- Pending MA application AND
 - Uncooperative family
 - Incapacitated Resident
 - Refusal to provide verifications
 - Refusal to spend down assets

- Growing Balance
- Refusal to forward Patient Pay

Early v. Late Involvement

- Benefits of early intervention:
 - Preserve retroactive MA effective date.
 - Obtain an MA approval sooner.
 - Minimize continued spending of Patient Pay.
 - Act before transferred resources are spent.

Early v. Late Involvement

Stages in the process:

- Before the MA denial.
- After the denial, before the appeal deadline.
- After the appeal, but before the BHA hearing.
- After the hearing, stip entered into.
- After stip, before stip deadline.
- After the stip, after the deadline.

Problems Caused by Late/Delayed Action

Potential loss of retroactive MA eligibility

• Increased legal fees

If gap in coverage, and no assets to recover, cannot get paid for services rendered

MA Eligibility Appeals

Specific Issues with certain CAOs

 Not recommended to enter into stipulations outside of the Bureau of Hearings & Appeals jurisdiction.

Guardianships

Guardianships

Possible triggers for guardianship:

- Assistance with MA application process.
- No one with authority to access Resident's funds to pay bill.
- Current POA misappropriating Resident's funds.
- No one available to make medical decisions for Resident.

Guardianships

- Interplay with Medicaid Eligibility Process
 - Apply for MA, file a petition for guardianship, and keep the MA application alive until the guardian is appointed.

• After guardian is appointed, the guardian will need time to liquidate assets, etc., and work with the facility, our firm, and/or the CAO to establish MA eligibility.

Private Pay Matters

Triggers for Action

- Private balance owed
 - Finite: significant balance owed
 - Growing: must be addressed

Refusal to forward Patient Pay

Period of ineligibility due to transfer penalty

Considerations before Proceeding

- Cost/benefit analysis.
- What is the balance? Is it growing or finite?
- What are the costs to proceed?
- Is there a signed Admission Agreement?
- Are there resources upon which to recover?
- What is the value of those resources?
- If property, how is it held?
- Likelihood of success on the merits?
- Other factors?

Potential Defendants

Resident

Resident's Spouse/Child

Person who signed Admission Agreement

POA/Guardian

Transferee/recipient of resident's resources

Estates

OPENING AN ESTATE TO RECOVER A PRIVATE BALANCE

Can be done when a resident with assets passes away. And, for example, the family has no intention of opening an estate.

Opening an Estate to Complete the MA Application Process

 Can be done when a resident passes away after the MA application is filed but before all verifications have been provided to the CAO or the necessary spenddown has been completed.

Cost analysis required.

Opening an Estate to Complete the MA Application Process

- Must consider two tracks:
 - 1) The process of petitioning to open an estate as a creditor and seeking the appointment of an administrator; and

• 2) Keeping the MA application "alive" until all outstanding verifications are obtained by the Administrator.

Prior Medical Expenses

 Since the inception of managed care, providers have experienced difficulties in obtaining the appropriate treatment of PMEs.

■ DHS Policy Clarification: For prior unresolved PME requests, initial requested deadline to submit/resubmit PMEs to state was March 31, 2022.

 Working on resolution with MCOs on process moving forward to pay PMEs.

Questions?

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